



## Pharmacy Technician Certification Exam Review (Delmar's Pharmacy Technician Certification Exam Review)

By Lorraine C. Zentz

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"I would say about 95% of the hot topics are covered... it is an excellent source for a review. It provides just the right amount of detail for a short term review of each section or topic." Ashanti C. La Roche', CPhT, A.S., Delgado Community College Pharmacy Technician Program New Orleans, Louisiana

#### About the Author

Lorraine C. Zentz has been a pharmacy technician since 1981. She lives in the small mountain town of Mesa, Colorado, and has worked in all pharmacy arenas (retail, home health, hospital, oncology, and training/education) during her pharmacy career. Lorraine received her Bachelor's degree in Biology with a minor in chemistry, and her Master's degree in Education with an emphasis in curriculum and instruction (the design and implementation of educational materials). She also completed her doctorate studies in adult education. She has held the position of Colorado State Coordinator for NPTA and Chairman of the Colorado Pharmacist Society Technician Academy and has been certified since 1985. In 2004, she was the recipient of the "Outstanding Leadership Award" and also named "Technician of the Year" for the state of Colorado. Lorraine conducts continuing education programs for technicians throughout Colorado and nationally at the annual NPTA convention.

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