



Global Logistics and Supply Chain Management

By John Mangan, Chandra L. Lalwani

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Think of the many different products and services that are purchased and consumed each day – how do they reach the end-user? What does this cost? What happens when something goes wrong?

Logistics and Supply Chain Management (SCM) are the areas of study which help us to explore and answer these questions. Today they play a very important role in underpinning the success of many organisations across the public and private sectors and impact how we live our lives. While the origins of logistics and SCM are firmly embedded in the manufacturing domain, the successful applications of logistics and SCM principles and practices are becoming increasingly relevant in the services area also – see for example, the many changes that have recently been driven into healthcare systems and airlines.

Global Logistics and Supply Chain Management, now in its third edition, provides essential reading for anybody studying SCM and logistics. Encompassing both practical and strategic perspectives, it takes a truly global perspective, recognising the transnational nature of logistics activities in today's world.

Key features of this new and extended third edition include:

- 18 up-to-date chapters on all aspects of logistics and SCM, including coverage of emerging and important topics such as security, technology and automation in logistics, supply chain data flows, logistics and the internet of everything, sustainability, supply chain vulnerability and trade facilitation.
- New chapters include one on management science applications, which provides an easy and clear introduction to key quantitative techniques that can be applied to logistics and SCM.
- 12 updated case studies, including new case studies on air cargo, port–city logistics, automobile manufacturing logistics and logistics infrastructure appraisal.

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Editorial Review

Review

“This 3rd edition of *Global Logistics and Supply Chain Management* covers comprehensively all traditional and emergent aspects of the field. The ideas and insights presented in chapters on ‘Logistics and Supply Chain Operations’ are particularly noteworthy. Case studies covering both practical and strategic perspectives in global goods and services supply chains will be highly useful to students as well as business managers” – **Professor Samir Srivastava, Indian Institute of Management, India**

“There are not many books on global or international logistics and supply chain available. This book fills an important gap as globalization is ever more present and international connectivity has become a key issue for economic development. It is important to have a book that addresses these issues from a logistics and supply chain perspective.” – **Professor Ruth Banomyong, Thammasat University, Bangkok, Thailand**

“This book offers an excellent and deep knowledge of logistics and supply chain. It is really interesting and valuable not only for lecturers but also for businesses. The up-to-date case studies are a great source for reading and teaching.” – **Trinh Thi Thu Huong, Associate Professor, Vice Dean of Faculty of Economics and International Business, Director of Department of Logistics and Transportation, Foreign Trade University, Vietnam**

“Building on the success of earlier editions, this book has become one of the leading texts in its field. Students and managers who read this book and learn from it and build upon the ideas and insights it contains can only benefit.” – **Martin Christopher, Emeritus Professor of Marketing and Logistics, Cranfield University, UK**

From the Back Cover

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A comprehensive package of supplementary material is available on the accompanying website at www.wiley.com/college/mangan, including an Instructor’s Manual, PowerPoint slides and case teaching notes for lecturers, as well as quizzes and an online glossary for students.

About the Author

John Mangan is Professor of Marine Transport and Logistics at Newcastle University, UK and **Chandra Lalwani** is Adjunct Professor at RMIT University, Melbourne, Australia.

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